

## Global Quality Policy

**“Deliver quality of the greatest satisfaction to customers”**

### Action guidelines

- 1. Achieve quality that satisfies customer needs.**
- 2. Build processes to realize QCD targets through cooperation of all departments.**
- 3. Create workplaces that ensure safety, health, and 5S.**
- 4. Adhere to work standards and procedures in all processes.**
- 5. Check for "abnormalities" and "change points" in all processes and promptly respond to them.**
- 6. Develop employees who can understand and achieve quality required in their departments.**
- 7. Continuously improve quality by all members with the awareness that “next process is the customer.”**

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President

*Sam Yamada*